

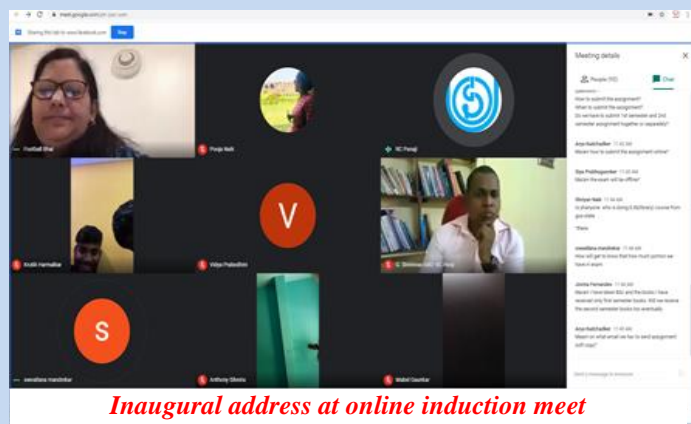


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Induction Meet

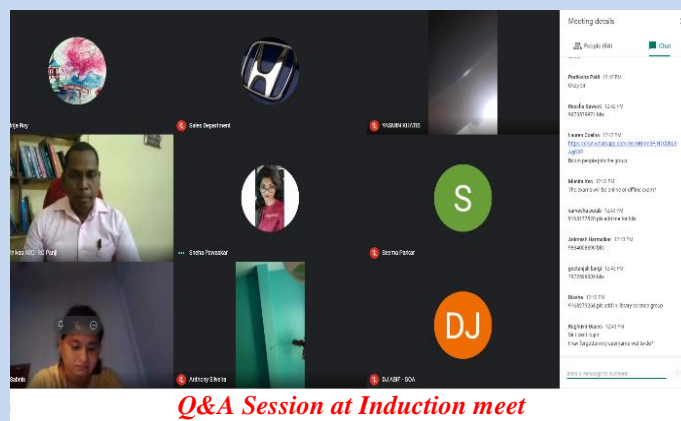
Induction meeting through Google Meet and Facebook Live streaming was conducted for Bachelor Degree/Diploma & PG Diploma Programme for newly



admitted learners of Fresh July-2020 Session at the Regional Centre Panaji on 03.02.2021 at 11:30 AM. The Academics of the Regional Centre, Dr Kameshwari

Moorthy, Regional Director and the Assistant Regional Director, Dr G Shrinivas were the resource persons.

Regional Director welcomed all the learners and gave the introductory remarks. Assistant Regional Director thereafter continued and gave the detailed information of various services and facilities provide by IGNOU. Last



half an hour was dedicated for Q&A session, and was handled by Cynthia Dcruz a staff of the Regional Centre. Chat Box queries were dedicatedly replied by chat box Pournima Rawool.

The Induction meeting closed with brief thanksgiving at 1:00 PM

Establishment of New Exam Centre: Orientation and Training Programme at 08034 Govt. College Kandola Goa

IGNOU new exam centre is identified at Govt College Kandola Goa where our study centre 08034 is also functional. Assistant Regional Director Dr. Godugu



Shrinivas visited the exam centre on 04.02.2021 for conducting an orientation cum training programme. The detailed and extensive session involved all the activities covering major areas viz. receipt of confidential packets, preparing the classrooms, instructions to the invigilator, Dispatch details, forms and formats, etc.

A demo of hands on training was also provided to the staff involved in the exam. Exam Centre Suptd. Sh. Mahesh

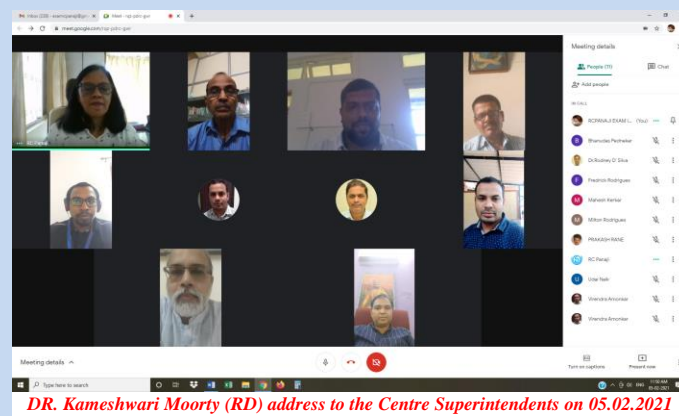


Training of exam Centre staff by Dr G Shrinivas and Mr. Krishna Deo Thakur

Kerkar along with his two supporting staff were present for the training session. Sh. Krishna Deo Thakur, AE/DP and ARD in conducting the session. On completion of the session the detailed report was submitted to the Regional Director.

Term Exam Centre Superintendents. Orientation Programme – Online Meeting

Regional Director, Dr. Kameshwari Moorthy conducted orientation programme for all the Centre Superintendents under the jurisdiction of Regional centre Panaji. There are 07 exam centres established in the region and all revision in the existing norms mandatory information, existing norms, etc. was provided during orientation. All the doubts and queries raised by the Centre Superintendents were cleared.



Monitoring of New Exam Centre



Exam CS Sh Mahesh Kerkar and ARD at Exam Centre on 08.02.2021

The visit to the exam centre at Govt College Kandola was done by Dr G Shrinivas, Assistant Regional Director was deputed as University observer on 08.02.2021. He was physically present for both morning and evening session to oversee all the activities of the examination. There was more than 80% of attendance and 8 courses were on list for which the exam was conducted. The sealing and dispatch of answer scripts were also monitored. All the covid protocols were followed at the exam centre.



Seating arrangement at the exam hall 08034- Kandola Goa

Induction meeting for BA (Hon) and BA (General)

An Induction meeting was organized for the learners of BA general and BA (Hon) on 9th February 2021 at 11.30 am.



Dr Kameshwari Moorthy, Regional Director talking at Induction Meeting



Asst. Regional Director on FB Live during Induction Meet

More 600 learners were invited to attend the induction meeting. It was on Facebook Live as well as Google Meet. All 100 sets were full on Google Meet and the remaining watched live on the Regional Centre Facebook page. The Regional Director Dr. Kameshwari Moorthy gave introductory remarks and welcomed the learners into the IGNOU family. Thereafter Dr. Godugu Shrinivas, Assistant Regional Director, carried on the session covering a range of issues which are important for the student to remember and follow during the course of study. More than 200 queries were raised both on Google Meet and Facebook. All the queries were patiently cleared by support staff Cynthia and Assistant Regional Director. It was further assured that Regional Centre Panaji is committed for continued student support services and the student is always invited with any type of query or difficulties.

Learners Grievance Redressal Meet

Regional Centre Panaji conducted learner's grievance



Regional Director talking at Grievance meet

Redressal session through Google meet and Facebook live on Regional Centre Page. More than 800 learners were



Assistant Regional Director addressing students Grievances

invited to attend the session. Learners registered in January 2020 session and who are eligible to take Re-registration in Jan 2021 session were targeted. Regional Director introduced the meet and informed that such meeting will be a regular activity on the 2nd and 4th Friday of every month. She also informed that Regional Centre will be happy in addressing all the grievances and as a measure of enhanced student support. Dr. Godugu Shrinivas Assistant Regional Director and Ms. Cynthia D'cruz admission assistant took up individual queries.

More 100 grievances were cleared during an hour long meet.

Term End Exam Monitoring



A view of the classroom sitting arrangement at 0801 on 16.02.2021

Exam centre was visited and monitored on 16.02.2021 afternoon session at Damodar College Margao Goa. This is one of the largest and oldest exam centre in the region. It had 134 learners allotted on the day of visit. Total 101 learners were present and 33 were absent. All the SOPs were monitored and further guided the staff for increasing



Dr. G Shrinivas, ARD visited exam centre 0801 (Margao) on 16.02.2021

the areas of lacuna.

0801 Centre has a total of 1517 learners sitting allotted in the morning session and 1308 learners in the evening session spread across the exam month.



Mr. Ramanjaneya, SO visited exam centre 08035 (Pernem) on 16.02.2021

Exam centre was visited and monitored on 16.02.2021 afternoon session at SSA, Govt. College of Arts Commerce, Virnoda, Pernem, Goa (08035).

It had 07 learners allotted on the day of visit. Total 04 learners were present and 03 were absent.



Mr. Ramanjaneya, SO visited exam centre 0801 (Margao) on 17.02.2021

Exam centre was visited and monitored on 17.02.2021 afternoon session at Shree Damodar College of Commerce & Economics, Margao-Goa (0801).

It had 24 learners allotted on the day of visit. Total 16 learners were present and 08 were absent.



Exam CS Fr. Milton Rodrigues and Mr. Krishna Deo Thakur, AE (DP) at 08026

Exam centre was visited and monitored on 19.02.2021 afternoon session at Fr Agnel College of Arts & Commerce (08026), Pillar.

It had 111 learners allotted on the day of visit. Total 78 learners were present and 33 were absent.



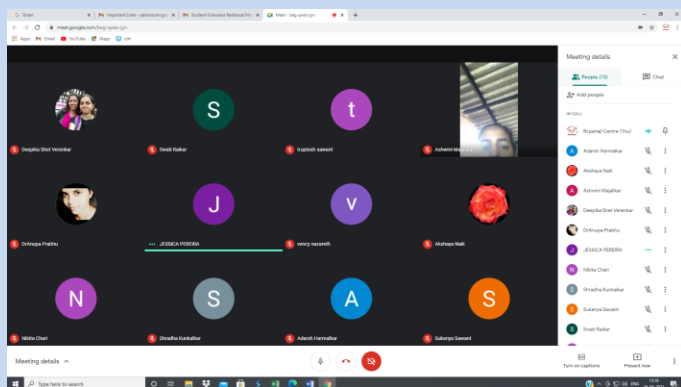
Mr. Krishna Deo Thakur, AE (DP) visited exam centre 08026 (Pillar) on 24.02.2021

Exam centre was visited and monitored on 24.02.2021 afternoon session at Fr. Agnel College of Arts & Commerce (08026), Pillar.

It had 45 learners allotted on the day of visit. Total 25 learners were present and 20 were absent and 01 Stray student were allowed.

Online student's grievance Meet

Regional Centre as a practice to resolve the student's grievances conducts bi-monthly Student's Grievance Redressal meeting on every second and fourth Friday of the month. Such meeting was conducting on 26th February 2021 at 3.00 pm. the meeting was conducting virtually by google meet and Facebook live from Regional Centre Facebook page. The meet was attended by master degree learners especially. This week the focus of the meeting was to resolve the grievances pertaining to Project components.



Dr. G Shrinivas, Assistant Regional Director started the meeting with brief introduction explaining the motto of the meeting. The one to one student's grievances were taken and resolved by Cynthia and Pournima. The facebook live chat queries were all answered and cleared by Pooja Arondekar. The grievances which could not be resolved on the spot were later cleared and informed over phone to each students.

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